

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

QUARTERLY PERFORMANCE REPORT

Q1 - 2021



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince, Deputy Prime Minister and Minister of Defense



In-patients

Target: 1343 Discharges

1,174



Primary Care

Target: 23244 Visits

20,815



Specialist Clinics

Target: 20204 Visits

22,478



Dental Services

Target: 7036 Visits

5,929



OR Room

Target: 639 Procedures

682



Emergency

Target: 4481 Visits

3,815

Activities



OR Utilization

Target: 66.15%

72.11%

Cardiac Cath Lab

Target: 156 Procedures

175

Endoscopy Room

Target: 328 Procedures

358

Average LOS (Length of Stay)

Target: 5.5 Days

5.9

Efficiency

General Ophthalmology

9.41

Target
17.25

ENT

10.43

Target
23.00

Neurospinal

7.72

Target
13.80

Urology

12.12

Target
16.10

Endocrinology

10.86

Target
17.25

Plastic Surgery

11.38

Target
16.10

General Cardiology

9.68

Target
18.40

General Orthopedic

15.45

Target
27.60

OB/GYN

18.41

Target
26.45

Gastroenterology

13.72

Target
20.70

Neurology

14.44

Target
35.65

Dermatology

33.93

Target
55.20

General Surgery

15.06

Target
26.45



Number of days to first available appointment

Access
to Care



89.6%

Overall
Outpatient Satisfaction

Target: 90%

86.5%

Overall
Inpatient Satisfaction

Target: 87%

88.9%

Overall
Dental Satisfaction

Target: 87%

Patient
Experience

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0.00%

Benchmark: 0.85%

SSI

Surgical Site Infection rate

0.00%

Benchmark: 1.70%

CLABSI

Central Line-associated
Bloodstream Infection

1.90%

Benchmark: 3.69%

NDNQ

Hospital Acquired Pressure
Ulcer

Quality
of Care

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