

مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare

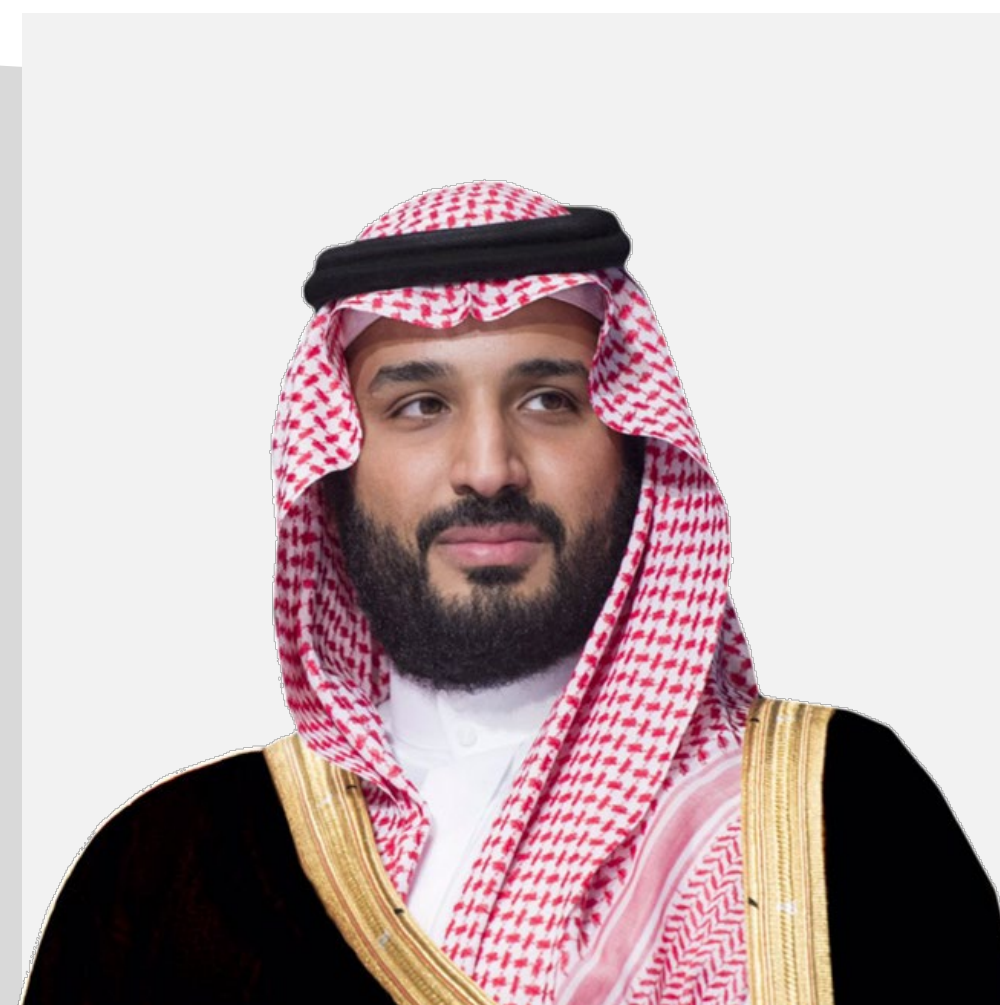
# QUARTERLY PERFORMANCE REPORT

Q2 - 2022



**King Salman bin Abdulaziz Al Saud**

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud**

Crown Prince, Deputy Prime Minister and Minister of Defense



### In-patients

Target: 1,156 Discharges 

# 1,223




### OR Room

Target: 690 Procedures 

# 650



### Emergency

Target: 4,394 Visits 

# 6,588




### Primary Care

Target: 21,852 Visits 

# 19,965




### Specialist Clinics

Target: 23,872 Visits 

# 23,222



### Dental Services

Target: 5,909 Visits 

# 5,442

# Activities



## Cardiac Cath Lab

Target: 171 Procedures



# 157

## Endoscopy Room

Target: 335 Procedures



# 371

## Average Length of Stay

Target: 5.5 Days



# 5.5

# Efficiency

General Ophthalmology

6.8

✓ Target 10.0

ENT

7.3

✓ Target 10.0

Neurospinal

12.6

⊖ Target 10.0

Urology

9.9

✓ Target 10.0

Endocrinology

9.4

✓ Target 16.5

Plastic Surgery

10.0

✓ Target 11.3

General Cardiology

7.7

✓ Target 10.5

General Orthopedic

26.7

⊖ Target 23.0

OB/GYN

16.0

✓ Target 18.1

Gastroenterology

10.8

✓ Target 13.0

Neurology

13.2

✓ Target 17.3

Dermatology

21.0

✓ Target 39.0

General Surgery

11.7

✓ Target 16.3



Number of days to the first available appointment in the Specialty Care

# Access to Care



88.10%

**Overall**  
Outpatient Satisfaction 

Target: 90%

88.20%

**Overall**  
Inpatient Satisfaction 

Target: 87%

87.76%

**Overall**  
Dental Satisfaction 

Target: 88%

# Patient Experience

All data are provided by a third party: Press Ganey

0.26% 

Benchmark: 0.82%

**SSI**

Surgical Site Infection rate

0.93% 

Benchmark: 1.40%

**CLABSI**

Central Line-associated  
Bloodstream Infection

0.00% 

Benchmark: 3.3%

Hospital Acquired Pressure  
Ulcer

Quality  
of Care

