

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

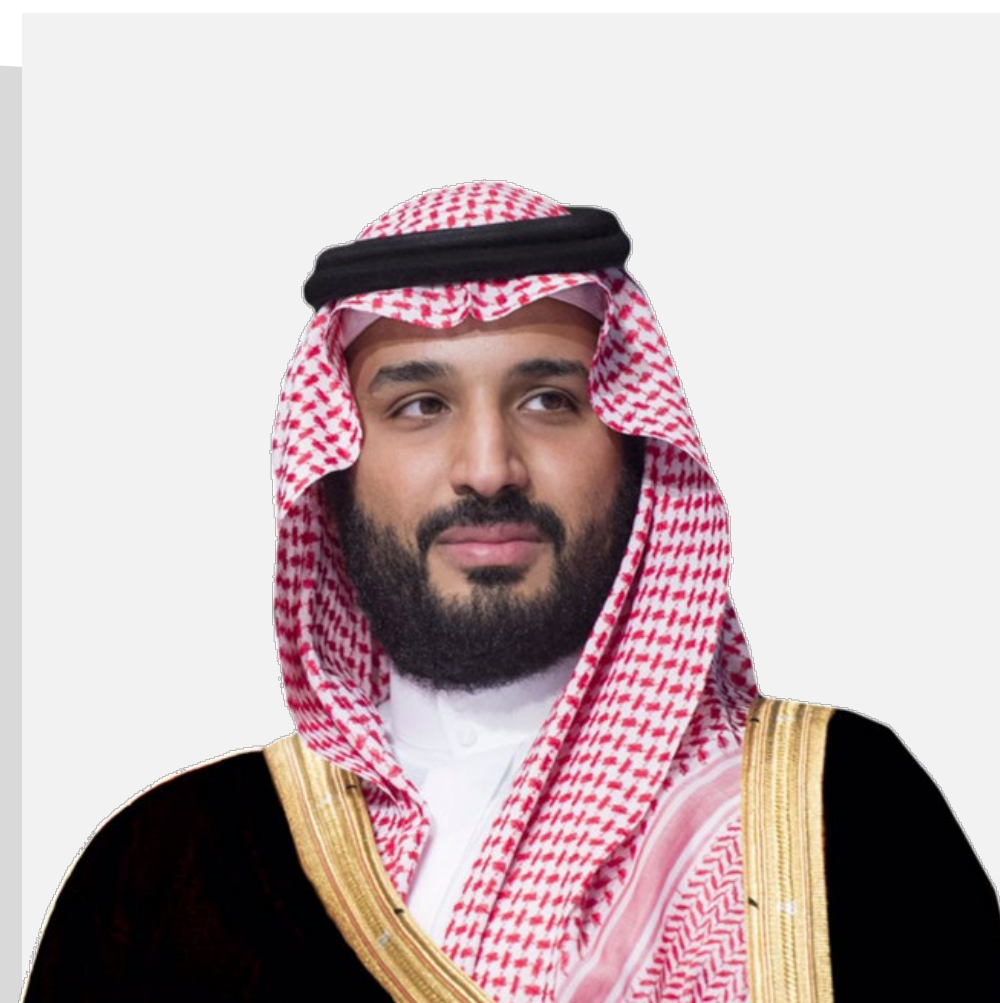
QUARTERLY PERFORMANCE REPORT

Q4 - 2023



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,367

Target: 1,221 Discharges



Emergency

7,926

Target: 6,186 Visits



Primary Care

33,932

Target: 20,347 Visits



Specialist Clinics

31,082

Target: 24,228 Visits



Dental Services

5,892

Target: 5,729 Visits

Activities



Cardiac Cath Lab

Target: 170 Procedures 


203

Endoscopy Room

Target: 370 Procedures 

470

OR Room

Target: 690 procedure 

802

Efficiency

Dhahran Surgery Department

10



Target
8.0

Dhahran Cardiology Department

16



Target
18

Dhahran Medicine Department

10



Target
9.0

Dhahran Anesthesiology and critical Department

27



Target
48

Dhahran Women and Child Department

13



Target
14

Hasa Specialty Clinics

8



Target
8



Number of days to the first available appointment in the Specialty Care



90.9%

Overall
Outpatient Satisfaction

Target: 88.7%

87.5%

Overall
Inpatient Satisfaction

Target: 88.3%

90.15%

Overall
Dental Satisfaction

Target: 88.2 %

Patient
Experience

All data are provided by a third party: Press Ganey

0.72% ✓

Benchmark: 0.82%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

2.11% ✓

Benchmark: 1.40%

CLABSI **

Central Line-associated
Bloodstream Infection

**Data for each month is measured with a 1 month lag

2.02% ✓

Benchmark: 2.97%

Hospital Acquired Pressure
Ulcer

**Data is measured Quarterly

Quality
of Care

