



How to use Hello Patient

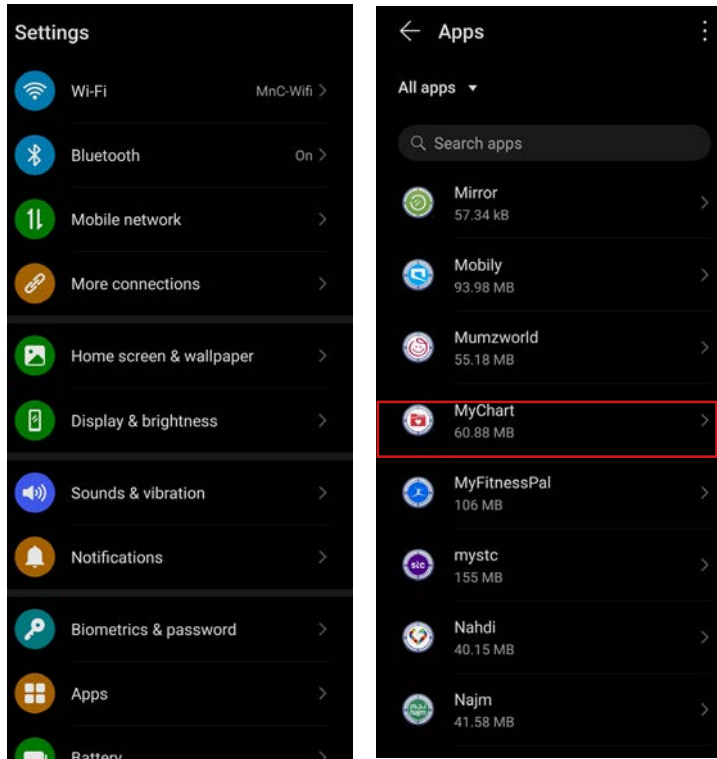
For Android Users

Visit www.jhah.com/en/about-mychart

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1 Navigate to 'Settings'

In Settings, tap on 'Apps'
Tap 'All' then 'MyChart'

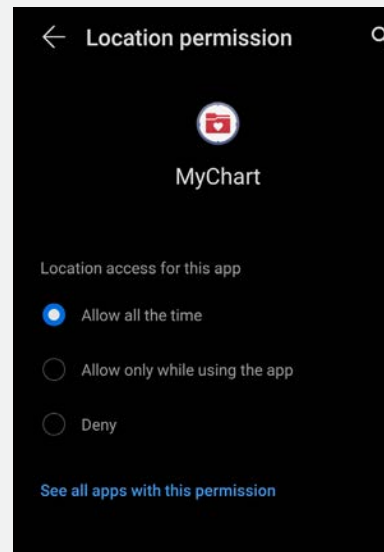
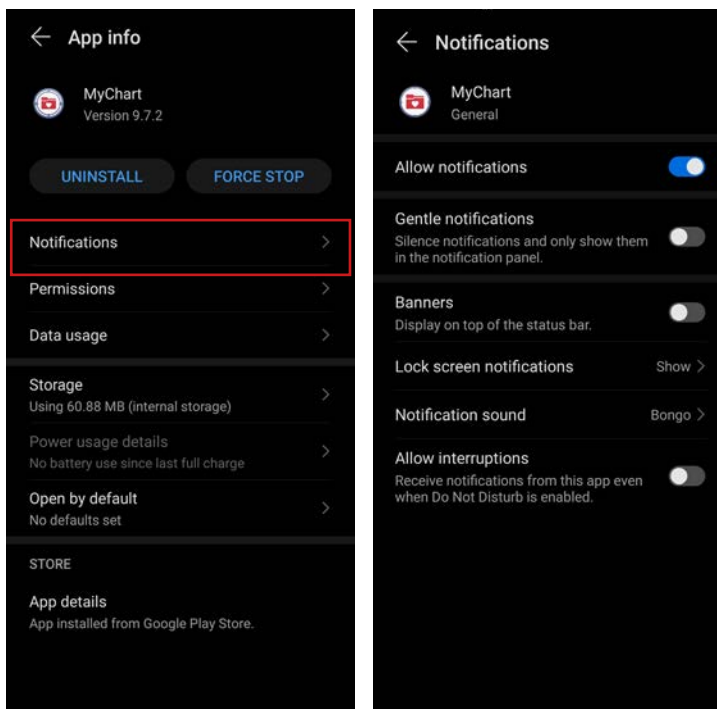


- Tap to 'General' in the 'Categories Section'
- Tap to select 'Alert', then tap to turn on: Show as pop-up, vibrate, and App icon badges
- Click on back arrow twice to return to MyChart app

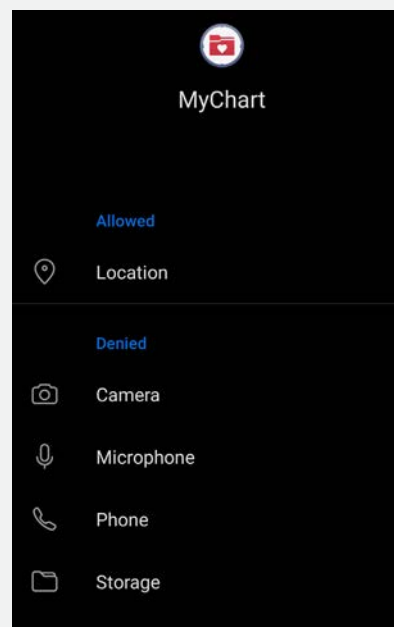
2 In Settings, navigate to 'Permissions'

In 'App Info' tap 'Permissions'

In App info, tap 'Notifications'
Tap Show notifications to turn ON



Tap 'Location' and tap on 'Allow all the time'





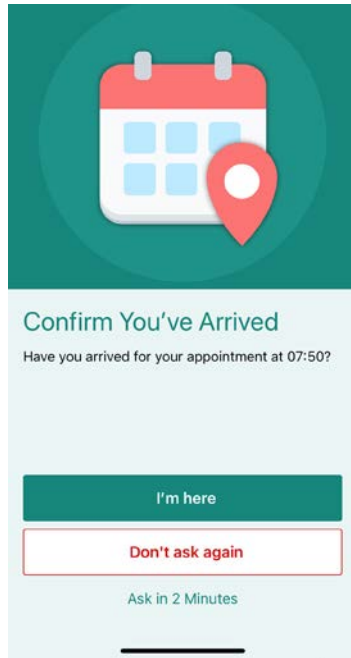
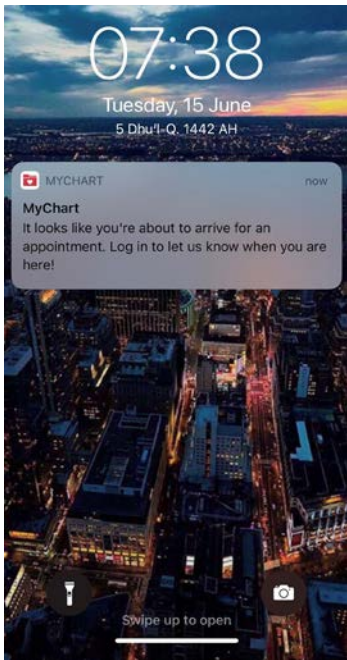
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For iOS Users

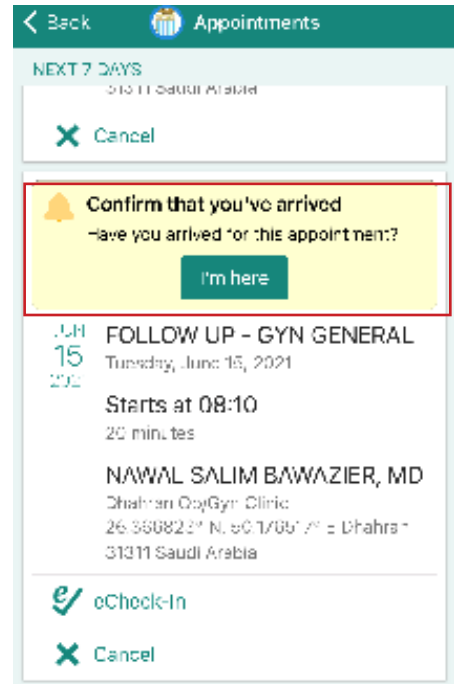
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Once you have enabled Hello Patient and permitted location sharing on your device, you will be sent a push notification when you arrive for your appointment.

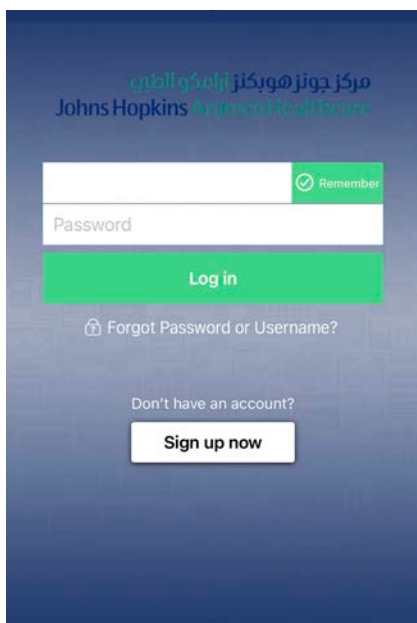
1 Tap on the MyChart notification (It looks like you are about to arrive for your appointment...) on your smartphone.



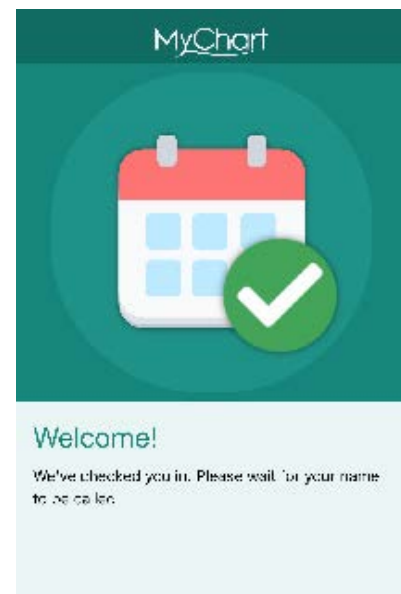
3 Tap "I'm Here" on the Confirm You've Arrived screen.



2 Log in to the MyChart application



4 The Welcome screen confirms that you're all set! Have a seat in the waiting room and wait to be called.



If your mobile number is not listed on your record, you will be asked to go to the front desk to complete the check-in process.