

مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare

# QUARTERLY PERFORMANCE REPORT

Q2 - 2021





**King Salman bin Abdulaziz Al Saud**

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud**

Crown Prince, Deputy Prime Minister and Minister of Defense



Target met



Target not met



### Inpatient

Target: 1,343 Discharges

1,155



### Primary Care

Target: 23,244 Visits

20,061



### OR Room

Target: 639 Procedures

578



### Specialty Clinics

Target: 20,204 Visits

19,712



### Emergency

Target: 4,481 Visits

4,413



### Dental Services

Target: 7,036 Visits

5,448



# Activities





## Operating Room Utilization Target: 66.15%

65.61%



## Cardiac Cath Lab Target: 156 Procedures

157



## Endoscopy Room Target: 328 Procedures

318





## Average Length of Stay Target: 5.5 Days

5.6



Efficiency

 Target met

 Target not met

General Ophthalmology

6.91

 Target  
17.25

ENT

5.09

 Target  
23.00

Neurospinal

5.41

 Target  
13.80

Urology

9.90

 Target  
16.10

Endocrinology

11.14

 Target  
17.25

Plastic Surgery

10.29

 Target  
16.10

General Cardiology

7.99

 Target  
18.40

General Orthopedic

18.02

 Target  
27.60

OB/GYN

20.27

 Target  
26.45

Gastroenterology

12.95

 Target  
20.70

Neurology

18.85

 Target  
35.65

Dermatology

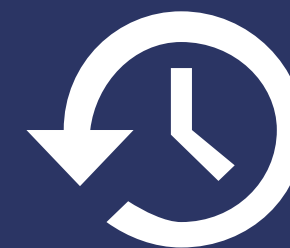
32.09

 Target  
55.20

General Surgery

13.98

 Target  
26.45



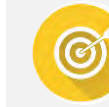
Number of days to the first available appointment

# Access to Care

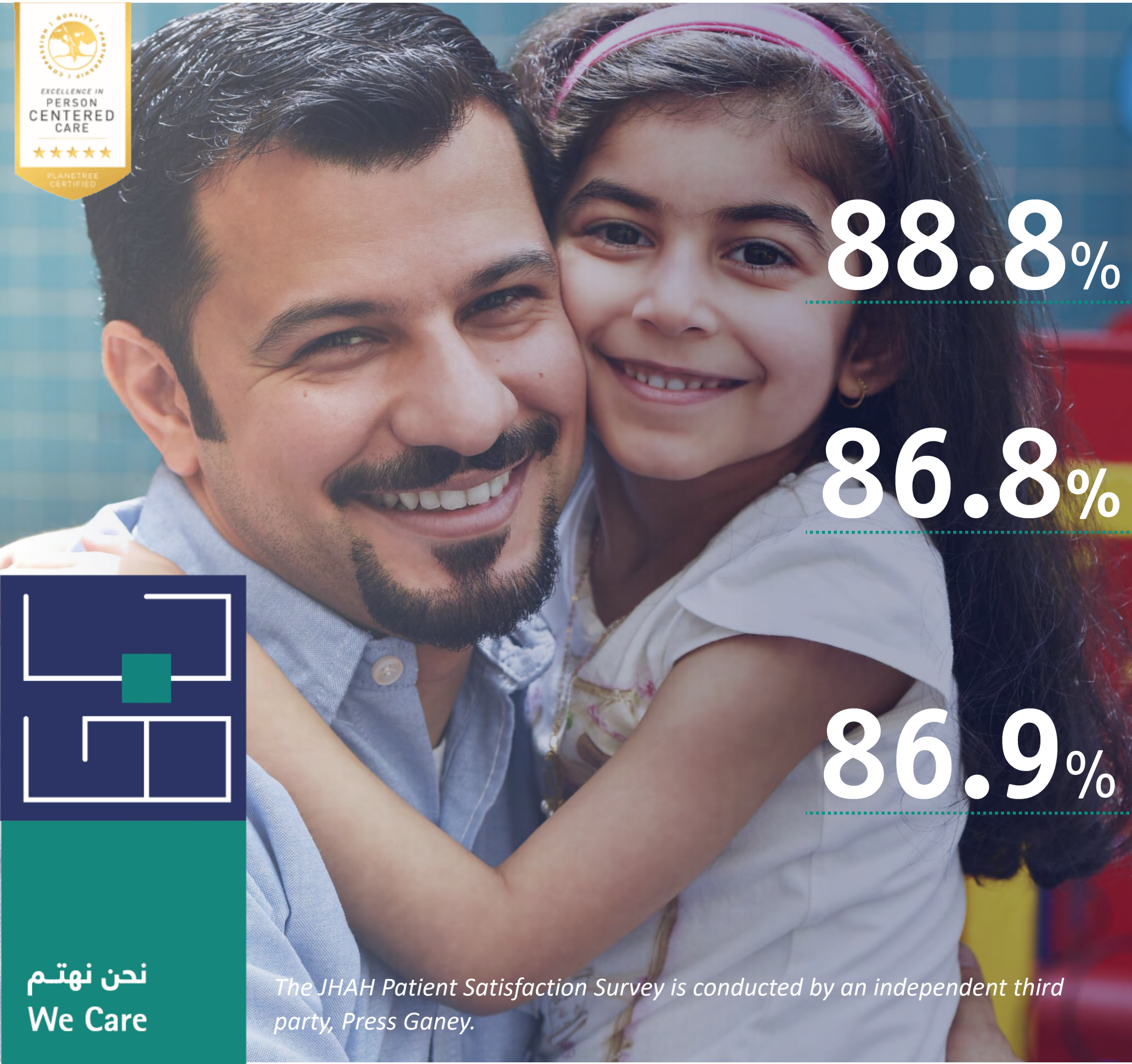




Target met



Target not met



88.8%

**Overall**  
Outpatient Satisfaction

Target: 90%

86.8%

**Overall**  
Inpatient Satisfaction

Target: 87%

86.9%

**Overall**  
Dental Satisfaction

Target: 87%

**Patient**  
Experience

نحن نهتم  
We Care

*The JHAH Patient Satisfaction Survey is conducted by an independent third party, Press Ganey.*

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Target met



Target not met

0.00% 

**SSI**

Surgical Site Infection rate

0.00% 

Benchmark: 1.70%

**CLABSI**

Central Line-associated  
Bloodstream Infection

2.20% 

Benchmark: 3.69%

Hospital Acquired Pressure  
Ulcer

Quality  
of Care