

مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare

# QUARTERLY PERFORMANCE REPORT

Q4 - 2021



**King Salman bin Abdulaziz Al Saud**

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud**

Crown Prince, Deputy Prime Minister and Minister of Defense

 **In-patients**  Target: 1,343 Discharges

**1,159**

 **OR Room**  Target: 639 Procedures

**612**

 **Emergency**  Target: 4,481 Visits

**4,817**

 **Primary Care**  Target: 23,244 Visits

**20,874**

 **Specialist Clinics**  Target: 20,204 Visits

**21,201**

 **Dental Services**  Target: 7,036 Visits

**6,282**

# Activities






**Operating Room Utilization**  Target: 66.15%


**64.80%**

**Cardiac Cath Lab**

 Target: 156 Procedures

**186**

**Endoscopy Room**

 Target: 328 Procedures

**317**

**Average Length of Stay**

 Target: 5.5 Days

**5.4**

**Efficiency**

General Ophthalmology

**10.32**  Target 17.25

ENT

**8.95**  Target 23.00

Neurospinal

**8.13**  Target 13.80

Urology

**7.79**  Target 16.10

Endocrinology

**24.51**  Target 17.25

Plastic Surgery

**11.05**  Target 16.10

General Cardiology

**10.70**  Target 18.40

General Orthopedic

**41.15**  Target 27.60

OB/GYN

**13.60**  Target 26.45

Gastroenterology

**14.47**  Target 20.70

Neurology

**16.85**  Target 35.65

Dermatology

**54.67**  Target 55.20

General Surgery

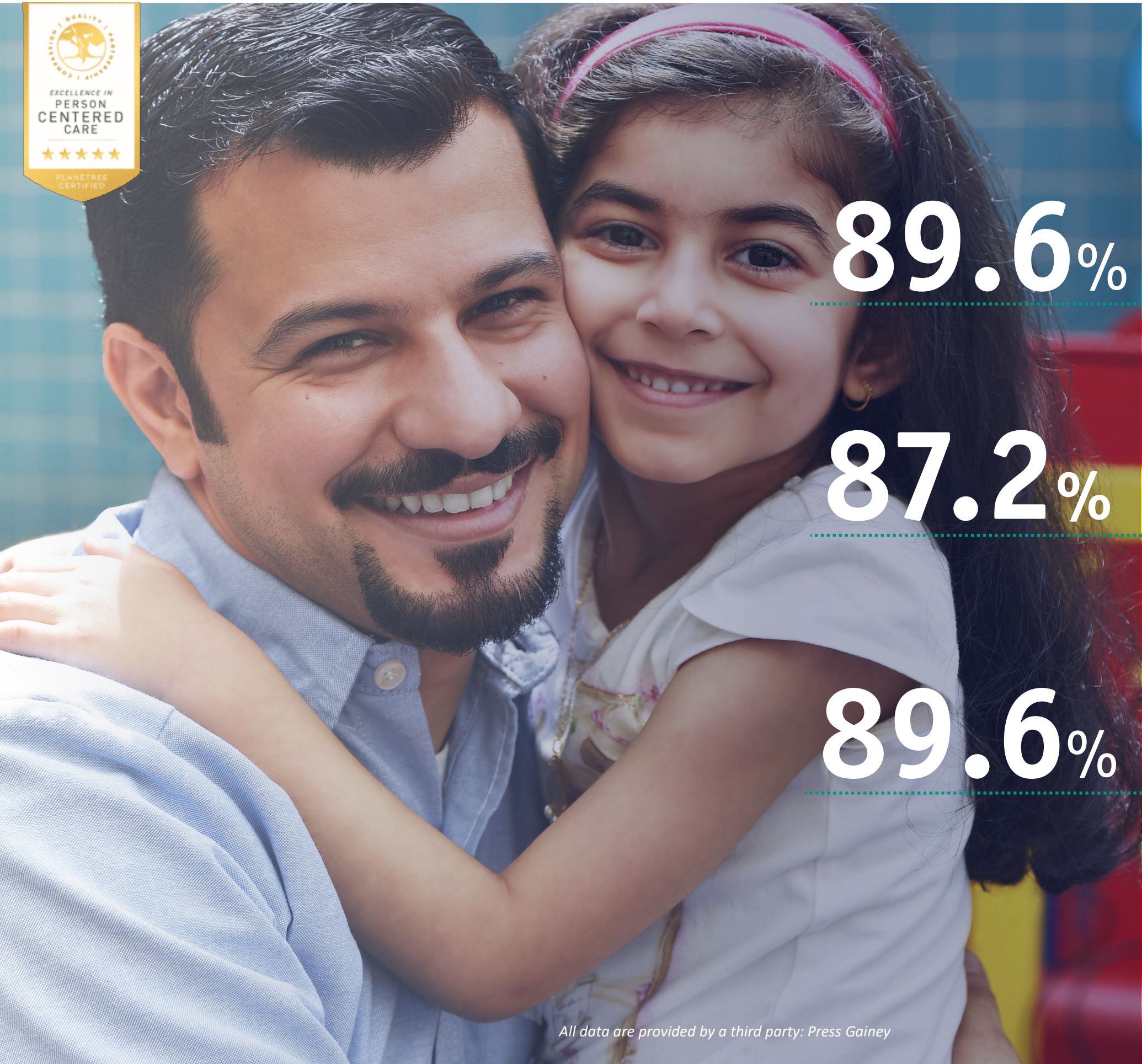
**20.14**  Target 26.45



Number of days to the first available appointment in the Specialty Care

# Access to Care





89.6%

**Overall**  
Outpatient Satisfaction

Target: 90%

87.2%

**Overall**  
Inpatient Satisfaction

Target: 87%

89.6%

**Overall**  
Dental Satisfaction

Target: 87%

# Patient Experience

All data are provided by a third party: Press Ganey



0.73% 

Benchmark: 0.85%

**SSI**

Surgical Site Infection rate

2.16% 

Benchmark: 1.70%

**CLABSI**

Central Line-associated  
Bloodstream Infection

1.08% 

Benchmark: 3.69%

Hospital Acquired Pressure  
Ulcer

Quality  
of Care

