

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

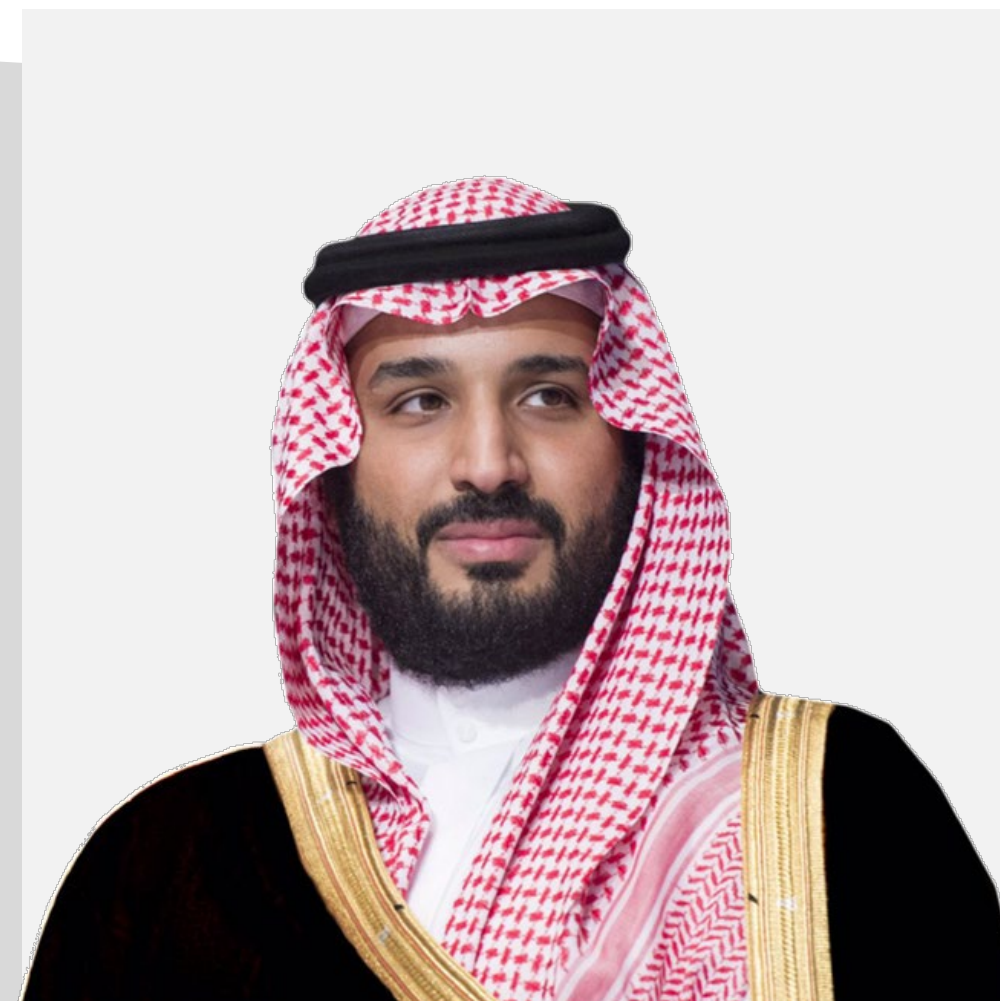
QUARTERLY PERFORMANCE REPORT

Q3 - 2022



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia




In-patients Target: 1,156 Discharges 


1,216



OR Room Target: 690 Procedures 

628



Emergency Target: 4,394 Visits 

5,574



Primary Care Target: 21,852 Visits 

17,224



Specialist Clinics Target: 23,872 Visits 

21,300



Dental Services Target: 5,909 Visits 

5,524

Activities



Cardiac Cath Lab

Target: 171 Procedures



155

Endoscopy Room

Target: 335 Procedures



355

Average Length of Stay

Target: 5.5 Days



5.9

Efficiency

General Ophthalmology

6.9

✓ Target 10.0

ENT

6.2

✓ Target 10.0

Neurospinal

7.5

✓ Target 10.0

Urology

6.8

✓ Target 10.0

Endocrinology

7.3

✓ Target 16.5

Plastic Surgery

9.0

✓ Target 11.3

General Cardiology

9.8

✓ Target 10.5

General Orthopedic

19.1

✓ Target 23.0

OB/GYN

15.9

✓ Target 18.1

Gastroenterology

7.7

✓ Target 13.0

Neurology

10.8

✓ Target 17.3

Dermatology

9.6

✓ Target 39.0

General Surgery

12.1

✓ Target 16.3



Number of days to the first available appointment in the Specialty Care

Access to Care



87.90%

Overall
Outpatient Satisfaction 

Target: 90%

87.06%

Overall
Inpatient Satisfaction 

Target: 87%

87.63%

Overall
Dental Satisfaction 

Target: 88%

Patient Experience

All data are provided by a third party: Press Ganey

0.17% ✓

Benchmark: 0.82%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

0.00% ✓

Benchmark: 1.40%

CLABSI **

Central Line-associated
Bloodstream Infection

**Data for each month is measured with a 1 month lag

2.43% ✓

Benchmark: 3.3%

Hospital Acquired Pressure
Ulcer

Quality
of Care

