

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

QUARTERLY PERFORMANCE REPORT

Q4 - 2022



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

Target: 1,156 Discharges

1,298



Primary Care

Target: 21,852 Visits

22,462



OR Room

Target: 690 Procedures

665



Specialist Clinics

Target: 23,872 Visits

26,316



Emergency

Target: 4,394 Visits

7,115



Dental Services

Target: 5,909 Visits

5,893

Activities



Cardiac Cath Lab

Target: 171 Procedures 

148

Endoscopy Room

Target: 335 Procedures 

357

Average Length of Stay

Target: 5.5 Days 

5.7

Efficiency

General Ophthalmology

6.9

✓ Target 10.0

ENT

6.2

✓ Target 10.0

Neurospinal

7.5

✓ Target 10.0

Urology

6.8

✓ Target 10.0

Endocrinology

7.3

✓ Target 16.5

Plastic Surgery

9.0

✓ Target 11.3

General Cardiology

9.8

✓ Target 10.5

General Orthopedic

19.6

✓ Target 23.0

OB/GYN

15.9

✓ Target 18.1

Gastroenterology

7.7

✓ Target 13.0

Neurology

10.8

✓ Target 17.3

Dermatology

9.6

✓ Target 39.0

General Surgery

12.1

✓ Target 16.3



Number of days to the first available appointment in the Specialty Care

Access to Care



88.65%

Overall
Outpatient Satisfaction 

Target: 90%

88.09%

Overall
Inpatient Satisfaction 

Target: 87%

87.06%

Overall
Dental Satisfaction 

Target: 88%

Patient Experience

All data are provided by a third party: Press Ganey

0.30% ✓

Benchmark: 0.82%

SSI*

Surgical Site Infection rate

* Data for each month is measured with a 4 month lag

0.00% ✓

Benchmark: 1.40%

CLABSI **

Central Line-associated
Bloodstream Infection

** Data for each month is measured with a 1 month lag

1.06% ✓

Benchmark: 3.3%

Hospital Acquired Pressure
Ulcer

Quality
of Care

