

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

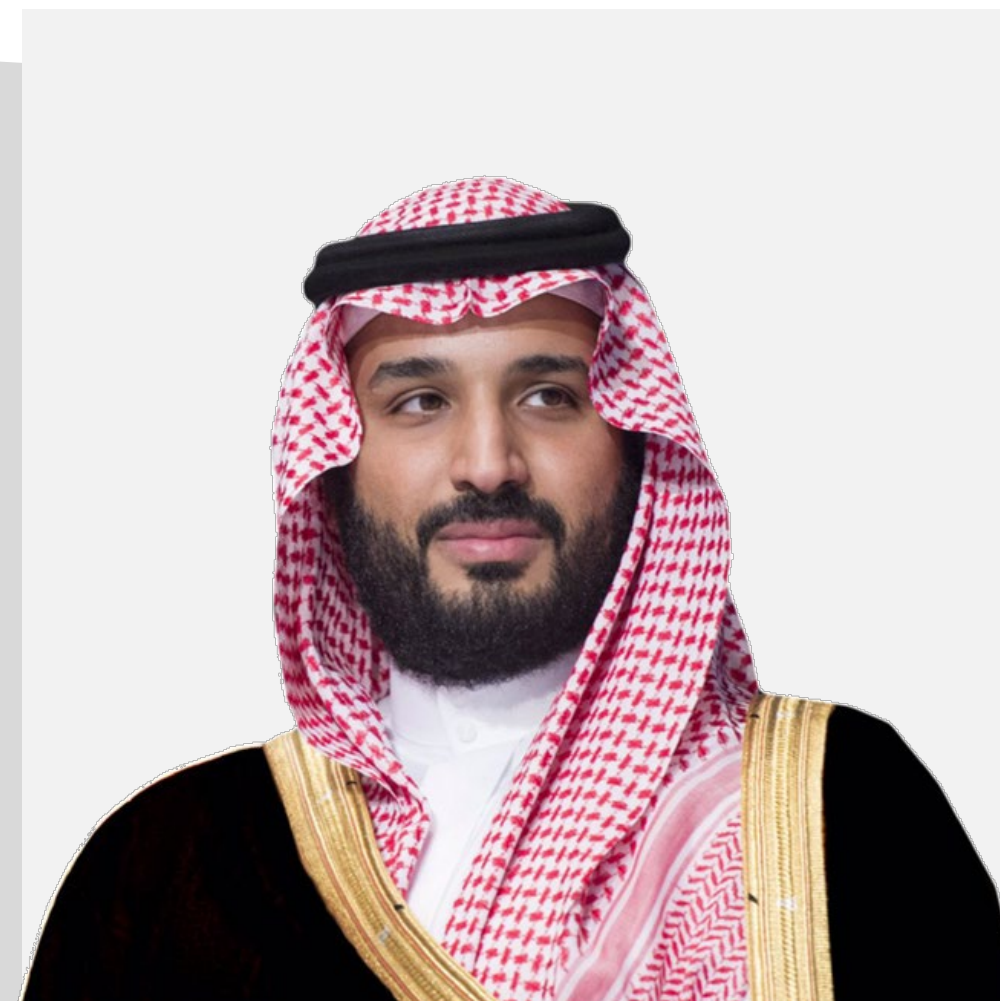
QUARTERLY PERFORMANCE REPORT

Q1 - 2023



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,276

Target: 1,221 Discharges



Emergency

6,834

Target: 6,186 Visits



Primary Care

Target: 20,347 Visits

22,668



Specialist Clinics

Target: 24,228 Visits

27,097



Dental Services

Target: 5,729 Visits

6,001

Activities



Cardiac Cath Lab

Target: 170 Procedures



164

Endoscopy Room

Target: 370 Procedures



418

OR Room

Target: 690 procedure



756

Efficiency

Dhahran Surgery Department

10

⊖ Target 8.0

Dhahran Cardiology Department

13

✓ Target 18

Dhahran Medicine Department

13

⊖ Target 9.0

Dhahran Anesthesiology and Critical Department

118.5

⊖ Target 48

Dhahran Women and Child Department

16

⊖ Target 14

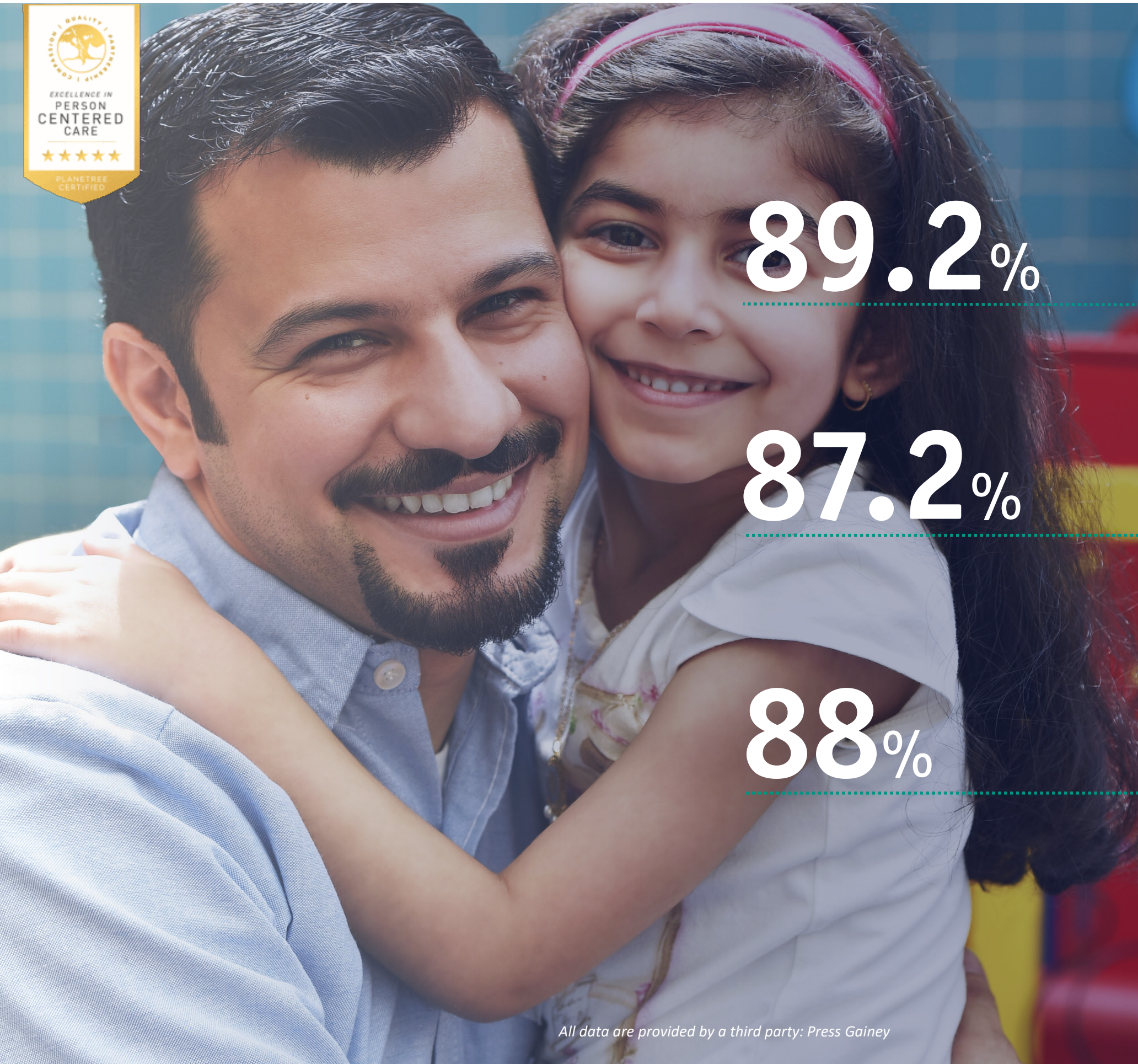
Al-Hasa Specialty Clinics

8

✓ Target 8



Number of days to the first available appointment in the Specialty Care



89.2%

Overall
Outpatient Satisfaction

Target: 88.7%

87.2%

Overall
Inpatient Satisfaction

Target: 88.3%

88%

Overall
Dental Satisfaction

Target: 88.2 %

Patient Experience

All data are provided by a third party: Press Ganey

0.00% ✓

Benchmark: 0.82%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

0.00% ✓

Benchmark: 1.40%

CLABSI **

Central Line-associated
Bloodstream Infection

**Data for each month is measured with a 1 month lag

1.97% ✓

Benchmark: 2.97%

Hospital Acquired Pressure
Ulcer

Quality
of Care

