

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

QUARTERLY PERFORMANCE REPORT

Q3 - 2023



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,232

Target: 1,221 Discharges



Emergency

6,431

Target: 6,186 Visits



Primary Care

Target: 20,347 Visits

27,479



Specialist Clinics

Target: 24,228 Visits

26,640



Dental Services

Target: 5,729 Visits

5,585

Activities



Cardiac Cath Lab

Target: 170 Procedures 


187

Endoscopy Room

Target: 370 Procedures 

405

OR Room

Target: 690 procedure 

725

Efficiency

Dhahran Surgery Department

14

⊖ Target 8.0

Dhahran Cardiology Department

10

✓ Target 18

Dhahran Medicine Department

14

⊖ Target 9.0

Dhahran Anesthesiology and critical Department

15

✓ Target 48

Dhahran Women and Child Department

17

⊖ Target 14

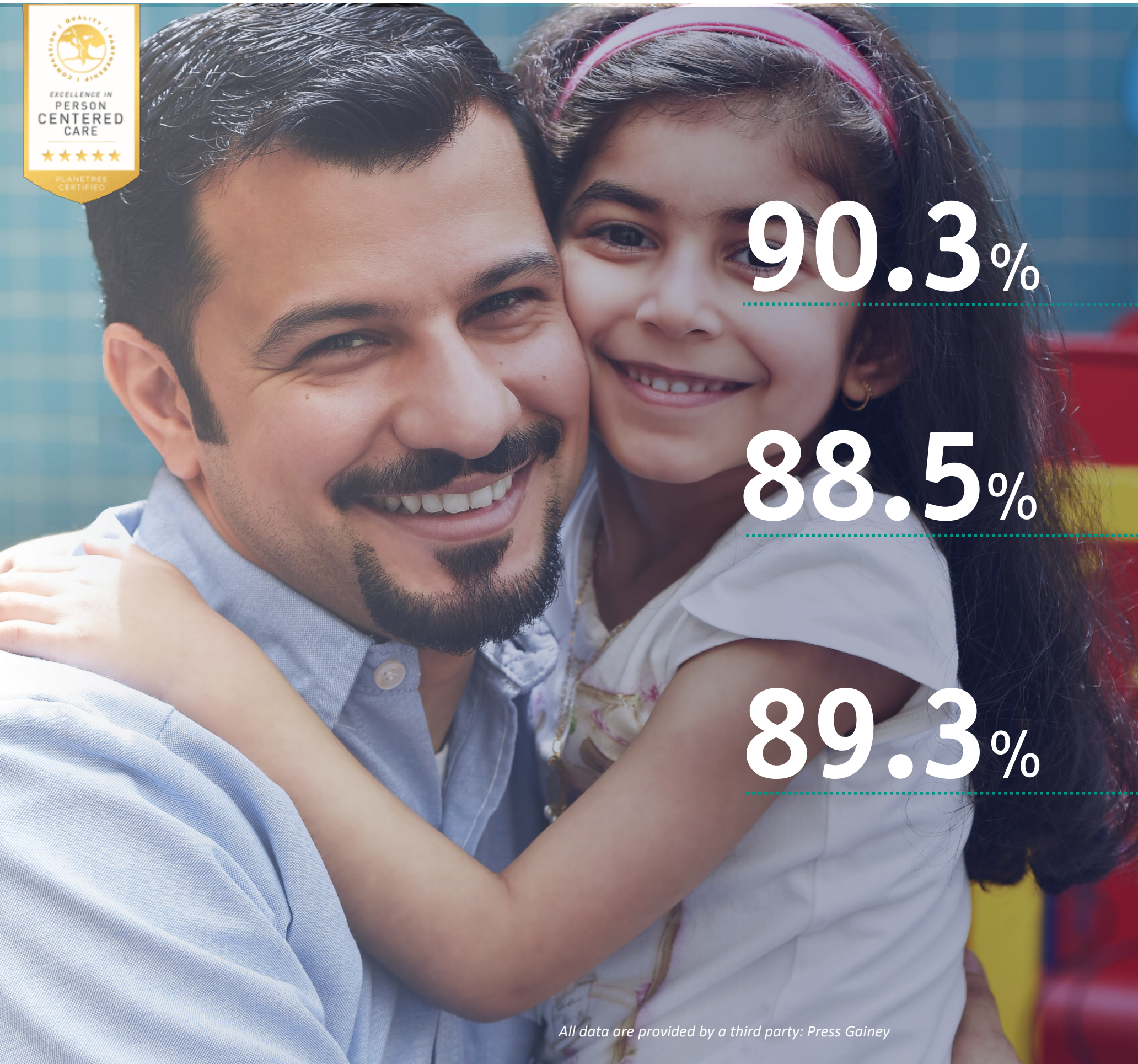
Hasa Specialty Clinics

19

⊖ Target 8



Number of days to the first available appointment in the Specialty Care



90.3%

Overall
Outpatient Satisfaction

Target: 88.7%

88.5%

Overall
Inpatient Satisfaction

Target: 88.3%

89.3%

Overall
Dental Satisfaction

Target: 88.2 %

Patient Experience

All data are provided by a third party: Press Ganey

0.33% 

Benchmark: 0.82%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

3.35% 

Benchmark: 1.40%

CLABSI **

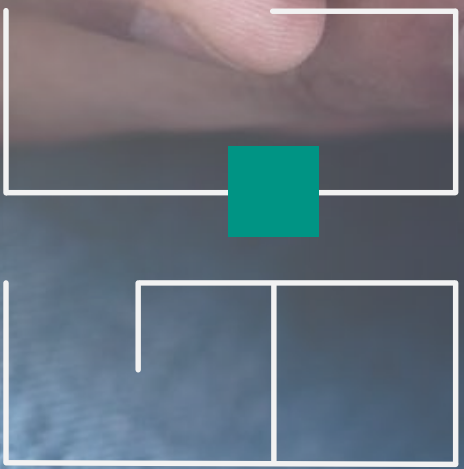
Central Line-associated
Bloodstream Infection

**Data for each month is measured with a 1 month lag

2.02% 

Benchmark: 2.97%

Hospital Acquired Pressure
Ulcer



Quality
of Care