



**Johns Hopkins Aramco Healthcare**  
cordially invites you to attend the

# 2024 Patient Safety Conference

**Grand Hyatt Hotel, Al-Khobar**

May 5-6, 2024  
9 a.m. – 5 p.m.

*The symposium offers 12 CME hours accredited by  
the Saudi Commission for Health Specialties*

*A collaboration  
with the Johns  
Hopkins Medicine  
Armstrong Institute  
for Patient Safety  
and Quality*

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Aramco Healthcare

*A Joint Venture between Saudi Aramco &  
Johns Hopkins Medicine*

# Johns Hopkins Aramco Healthcare 10th Annual Patient Safety Conference

May 5-6, 2024  
Grand Hyatt Hotel, Al-Khobar

## Theme

Pursuing Patient Safety at the Intersection of Design,  
Systems Engineering and Healthcare

## Topics

- Leveraging State-of-the-Art Technologies for Enhanced Healthcare Safety
- Exploring Risk Management Methodologies for Achieving Zero Harm in Healthcare
- Harnessing Systems Engineering for Enhanced Efficiency in Healthcare Delivery
- Inclusive Healthcare Design: Ensuring Access for All (Creating Accessible, Accommodating Environments & Solutions)
- Global Health Innovations: Collaborative Approaches for Better Healthcare Outcomes

Day 1

**May 5, 2024**  
**9 a.m. – 5 p.m.**

<b>Time</b>	<b>Topic</b>	<b>Speaker</b>
9 – 9:15 a.m.	Opening Remarks	<b>Dr. Saeed Al Yami</b> <i>Chief Quality &amp; Patient Safety Officer, JHAH</i>
9:15 – 9:45 a.m.	Leveraging Technology in Risk Evaluation and Mitigation Strategy Programs	<b>Dr. Rola Hammoud</b> <i>CEO, Fakeeh Group</i>
9:45 – 10:15 a.m.	Embedding Quality and Patient Safety through Digital Channels	<b>Dr. Tamara Sunbul</b> <i>Manager, Health Informatics, JHAH</i>
10:15 – 10:45 a.m.	The Future of Digital Health Solutions	<b>Florian Lange</b> <i>General Manager, Global Commercial Operations, Digital Health Solutions, Abbott</i>
10:45 – 11 a.m.	Q&A	
11 – 11:15 a.m.	Break	
11:15 – 11:45 a.m.	Leveraging Technology for Enhanced Medication Safety in Healthcare	<b>Manal Al-Nemari</b> <i>Consultant, Digital Health Transformation, MOH</i>
11:45 a.m. – 12:15 p.m.	Benefits and Risks of Artificial Intelligence for Patient Safety	<b>Dr. Laura Sigman</b> <i>Executive Director, Strategic Solutions, AI</i>
12:15 – 12:30 p.m.	Q&A	
12:30 – 1:30 p.m.	Lunch & Prayer	

Time	Topic	Speaker
1:30 – 2 p.m.	Cultivating a Just Culture: Unveiling Psychological Safety in Healthcare through Culture Hacking	<b>Iyad Eid</b> <i>Director, Risk Management &amp; Patient Safety, JHAH</i>
2 – 2:30 p.m.	Comparison 2023 Saudi Aramco Safety Performance with JHAH Safety Performance	<b>Eng. Fernando Lancheros</b> <i>Lead Loss Prevention Engineer, Aramco</i>
2:30 – 3 p.m.	Unveiling System Vulnerabilities: Leveraging Diverse Data Sets for Risk Detection	<b>Dr. Angela Green</b> <i>Vice President, Quality &amp; Safety, Armstrong Institute for Patient Safety &amp; Quality</i>
3 – 3:15 p.m.	Q&A	
3:15 – 3:30 p.m.	Break	
3:30 – 4 p.m.	Commitment to Resilience: The Orthopedic Journey Toward Zero Harm	<b>Dr. Mojieb Al-Haque Manzary</b> <i>Physician Manager, JHAH</i>
4 – 4:30 p.m.	Toward Zero Harm: Integrating Proactive Safety Strategies into Safety Programs	<b>Dr. Angela Green</b>
4:30 – 4:45 p.m.	Q&A	
4:45 – 5 p.m.	Closing Remarks	<b>Dr. Saeed Al Yami</b>

**May 6, 2024**  
**9 a.m. – 5 p.m.**

<b>Time</b>	<b>Topic</b>	<b>Speaker</b>
9 – 9:15 a.m.	Opening Remarks	<b>Dr. Saeed Al Yami</b> <i>Chief Quality &amp; Patient Safety Officer, JHAH</i>
9:15 – 9:45 a.m.	MOH Experience in Inclusive Healthcare Design: Ensuring Access for All	<b>Dr. Abdulrahman Al-Qahtani</b> <i>VP, Strategy &amp; Transformation, Health Holding Company</i>
9:45 – 10:15 a.m.	Transformative Paradigms: Achieving Patient Safety Milestones through Healthcare Transformation	<b>Dr. Mobarak AlMulhim</b> <i>Vice President, Clinical Excellence, Eastern Health Cluster</i>
10:15 – 10:45 a.m.	Inclusive Healthcare Design	<b>Dr. Paula Kent</b> <i>Patient Safety Specialist, Armstrong Institute</i>
10:45 – 11 a.m.	Q&A	
11 – 11:15 a.m.	Break	
11:15 – 11:45 a.m.	Designing for Patient Safety: Enhancing Healthcare Outcomes through Evidence-Based Design Decisions	<b>Eng. Fayez Zayer</b> <i>Senior Clinical Engineer, JHAH</i>
11:45 a.m. – 12:15 p.m.	Revolutionizing Medication Safety: Harnessing Hardware Technology and System Redesign for Person-Centered Care	<b>Habib Nemr</b> <i>Manager, Clinical Pharmacy Services, JHAH</i>
12:15 – 12:30 p.m.	Q&A	
12:30 – 1:30 p.m.	Lunch & Prayer	

Time	Topic	Speaker
1:30 – 2 p.m.	JHAH Specialty Clinics Access to Care Optimization	<b>Dr. Nabeel A. Al-Faify</b> <i>Lead, Clinical Administrators, JHAH</i>
2 – 2:30 p.m.	Planetree Patient Safety: Successful Patient Experiences & Mowaamah	<b>Tatiana Mezerhane</b> <i>Manager, Service Excellence, JHAH</i>
2:30 – 3 p.m.	Overcoming the Negative Effects of Technology on Patient Safety	<b>Dr. Paula Kent</b>
3 – 3:15 p.m.	Q&A	
3:15 – 3:30 p.m.	Break	
3:30 – 4 p.m.	Johns Hopkins Medicine: Innovation in Healthcare Systems	<b>Dr. Peter Najjar</b> <i>Professor of Surgery, Johns Hopkins University School of Medicine</i>
4 – 4:30 p.m.	Infectious Disease Control: Innovations and Strategies for Enhanced Patient Safety	<b>Dr. Jaffar Al- Tawfiq</b> <i>Director, Accreditation &amp; Infection Control, JHAH</i>
4:30 – 4:45 p.m.	Q&A	
4:45 – 5 p.m.	Closing Remarks	<b>Dr. Michael Walsh,</b> <i>Chief Executive, JHAH</i>
	Patient Safety Journey: Lessons learned	<b>Dr. Saeed Al Yami</b>