



Johns Hopkins Aramco Healthcare
cordially invites you to attend the

2024 Patient Safety Conference

Grand Hyatt Hotel, Al-Khobar

May 5-6, 2024
9 a.m. – 5 p.m.

*The symposium offers 12 CME hours accredited by
the Saudi Commission for Health Specialties*

*A collaboration
with the Johns
Hopkins Medicine
Armstrong Institute
for Patient Safety
and Quality*

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*A Joint Venture between Saudi Aramco &
Johns Hopkins Medicine*

Johns Hopkins Aramco Healthcare 10th Annual Patient Safety Conference

May 5-6, 2024
Grand Hyatt Hotel, Al-Khobar

Theme

Pursuing Patient Safety at the Intersection of Design,
Systems Engineering and Healthcare

Topics

- Leveraging State-of-the-Art Technologies for Enhanced Healthcare Safety
- Exploring Risk Management Methodologies for Achieving Zero Harm in Healthcare
- Harnessing Systems Engineering for Enhanced Efficiency in Healthcare Delivery
- Inclusive Healthcare Design: Ensuring Access for All (Creating Accessible, Accommodating Environments & Solutions)
- Global Health Innovations: Collaborative Approaches for Better Healthcare Outcomes

May 5, 2024
9 a.m. – 5 p.m.

Time	Topic	Speaker
9 – 9:15 a.m.	Opening Remarks	Dr. Saeed Al Yami <i>Chief Quality & Patient Safety Officer, JHAH</i>
9:15 – 9:45 a.m.	Leveraging State-of-the-Art Technologies for Enhanced Healthcare Safety	Dr. Rola Hammoud <i>CEO, Fakeeh Group</i>
9:45 – 10:15 a.m.	Embedding Quality and Patient Safety through Digital Channels	Dr. Tamara Sunbul <i>Manager, Health Informatics, JHAH</i>
10:15 – 10:45 a.m.	The Future of Digital Health Solutions	Florian Lange <i>General Manager, Global Commercial Operations, Digital Health Solutions, Abbott</i>
10:45 – 11 a.m.	Q&A	
11 – 11:15 a.m.	Break	
11:15 – 11:45 a.m.	Leveraging Technology for Enhanced Medication Safety in Healthcare	Manal Al-Nemari <i>Consultant, Digital Health Transformation, MOH</i>
11:45 a.m. – 12:15 p.m.	Benefits and Risks of Artificial Intelligence for Patient Safety	Dr. Laura Sigman <i>Executive Director, Strategic Solutions, Armstrong Institute for Patient Safety and Quality</i>
12:15 – 12:30 p.m.	Q&A	
12:30 – 1:30 p.m.	Lunch & Prayer	

Time	Topic	Speaker
1:30 – 2 p.m.	Cultivating a Just Culture: Unveiling Psychological Safety in Healthcare through Culture Hacking	Iyad Eid <i>Director, Risk Management & Patient Safety, JHAH</i>
2 – 2:30 p.m.	Comparison 2023 Saudi Aramco Safety Performance with JHAH Safety Performance	Eng. Fernando Lancheros <i>Lead Loss Prevention Engineer, Aramco</i>
2:30 – 3 p.m.	Unveiling System Vulnerabilities: Leveraging Diverse Data Sets for Risk Detection	Dr. Angela Green <i>Vice President, Quality & Safety, Armstrong Institute for Patient Safety & Quality</i>
3 – 3:15 p.m.	Q&A	
3:15 – 3:30 p.m.	Break	
3:30 – 4 p.m.	Commitment to Resilience: The Orthopedic Journey Toward Zero Harm	Dr. Mojieb Al-Haque Manzary <i>Physician Manager, JHAH</i>
4 – 4:30 p.m.	Toward Zero Harm: Integrating Proactive Safety Strategies into Safety Programs	Dr. Angela Green
4:30 – 4:45 p.m.	Q&A	
4:45 – 5 p.m.	Closing Remarks	Dr. Saeed Al Yami

May 6, 2024
9 a.m. – 5 p.m.

Time	Topic	Speaker
9 – 9:15 a.m.	Opening Remarks	Dr. Saeed Al Yami <i>Chief Quality & Patient Safety Officer, JHAH</i>
9:15 – 9:45 a.m.	MOH Experience in Inclusive Healthcare Design: Ensuring Access for All	Dr. Abdulrahman Al-Qahtani <i>VP, Strategy & Transformation, Health Holding Company</i>
9:45 – 10:15 a.m.	Transformative Paradigms: Achieving Patient Safety Milestones through Healthcare Transformation	Dr. Mobarak AlMulhim <i>Vice President, Clinical Excellence, Eastern Health Cluster</i>
10:15 – 10:45 a.m.	Inclusive Healthcare Design	Dr. Paula Kent <i>Patient Safety Specialist, Armstrong Institute for Patient Safety and Quality</i>
10:45 – 11 a.m.	Q&A	
11 – 11:15 a.m.	Break	
11:15 – 11:45 a.m.	Engineering Patient Safety: the crucial role for Engineers	Eng. Fayez Zayer <i>Senior Clinical Engineer, JHAH</i>
11:45 a.m. – 12:15 p.m.	Revolutionizing Medication Safety: Harnessing Hardware Technology and System Redesign for Person-Centered Care	Habib Nemr <i>Manager, Clinical Pharmacy Services, JHAH</i>
12:15 – 12:30 p.m.	Q&A	
12:30 – 1:30 p.m.	Lunch & Prayer	

Time	Topic	Speaker
1:30 – 2 p.m.	JHAH Specialty Clinics Access to Care Optimization	Dr. Nabeel A. Al-Faify <i>Lead, Clinical Administrators, JHAH</i>
2 – 2:30 p.m.	Planetree Patient Safety: Successful Patient Experiences & Mowaamah	Tatiana Mezerhane <i>Manager, Service Excellence, JHAH</i>
2:30 – 3 p.m.	Overcoming the Negative Effects of Technology on Patient Safety	Dr. Paula Kent
3 – 3:15 p.m.	Q&A	
3:15 – 3:30 p.m.	Break	
3:30 – 4 p.m.	Johns Hopkins Medicine: Innovation in Healthcare Systems	Dr. Peter Najjar <i>Assistant Professor of Surgery, Johns Hopkins University School of Medicine</i>
4 – 4:30 p.m.	Infectious Disease Control: Innovations and Strategies for Enhanced Patient Safety	Dr. Jaffar Al- Tawfiq <i>Director, Accreditation & Infection Control, JHAH</i>
4:30 – 4:45 p.m.	Q&A	
	Closing Remarks	Dr. Michael Walsh, <i>Chief Executive, JHAH</i>
4:45 – 5 p.m.	Patient Safety Journey: Lessons learned	Dr. Saeed Al Yami